

Governors State University
Student Affairs and Enrollment Management: Reaching Vision 2020

Focus Area: Financial Aid and Literacy

Leader(s): Dr. John Perry, Director of Financial Aid and Matt Zarris, Assistant Director of Financial Aid

Implementation Year: 2018 - 2019

Goal 4: Collaborate with Admissions on the development and implementation of a comprehensive plan to incorporate financial aid into new student and family communication planning and relationship building including financial literacy related to college affordability.

Objective 1:	Expand the interaction of the Office of Financial Aid with admitted students to not only include Admitted Student Conferences and other events but also have students coming to campus for individual campus visits. These would be scheduled appointments with a Financial Aid Advisor.
Action Items	Admissions will notify FA of student visits and FA will schedule these students to meet with an FA advisor FA Advisors will be trained to discuss the FA process and what to expect
Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	Amount of students who come through the FA Office
Responsible Person and/or Unit (Data collection, analysis reporting)	Matt Zarris; John Perry
Milestones (Identify Timelines)	Continuous
Desired Outcomes and Achievements (Identify results expected)	Provide prospective, applied, and admitted students with greater understanding of financial aid and paying for college.

Goal 4: Collaborate with Admissions on the development and implementation of a comprehensive plan to incorporate financial aid into new student and family communication planning and relationship building including financial literacy related to college affordability.

Objective 2:	Continue to expand active recruitment to include prospective students and include a financial aid component so students begin to understand the financial aid process early and establish a contract and trust with the Office of Financial Aid.
Action Items	Admissions will notify FA of student visits and FA will schedule these students to meet with an FA advisor FA Advisors will be trained to discuss the FA process and what to expect
Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	Amount of students who come through the FA Office
Responsible Person and/or Unit (Data collection, analysis reporting)	Matt Zarris; John Perry
Milestones (Identify Timelines)	Continuous
Desired Outcomes and Achievements (Identify results expected)	Provide prospective students with greater understanding of financial aid and paying for college.

Goal 4: Collaborate with Admissions on the development and implementation of a comprehensive plan to incorporate financial aid into new student and family communication planning and relationship building including financial literacy related to college affordability.

Objective 3:	Adjust the role that financial aid plays at each freshman orientation.
Action Items	Return to holding just one presentation at orientation as well as offering one-on-one advising with the Office of Financial Aid staff members
Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	Fewer “last minute” issues with Freshman
Responsible Person and/or Unit (Data collection, analysis reporting)	John Perry; Sylvia Ponce De Leon; Matt Zarris
Milestones (Identify Timelines)	August 2018
Desired Outcomes and Achievements (Identify results expected)	Increase in financial aid knowledge among freshman